

TÜRKİYE HALK BANKASI A.Ş.  
POLICY ON CONFIDENTIALITY AND WEBSITE DATA SECURITY

### Confidentiality Policy

Members of the Board of Directors and all other employees of Türkiye Halk Bankası A.Ş. shall not disclose or provide information regarding secret transactions of customers, except to legally authorized authorities, and show the utmost attention and care to the compliance to such provisions of the Banking Law that relate to the protection of secrets of banks and their customers.

### Policy on Website Data Security

At Türkiye Halk Bankası A.Ş., we consider it as our primary duty to meet our customers' expectations by offering quality services while also meeting the expectations of all personnel, partners, and shareholders of our Bank regarding the services we deliver, and enhance the value of our Bank. Accordingly, all contents, proposals, and comments published at the corporate website of our Bank, which is available at [www.halkbank.com.tr](http://www.halkbank.com.tr), have been derived from resources and third parties, which Türkiye Halk Bankası A.Ş. believes to be reliable.

- All contents, proposals, and comments published at [www.halkbank.com.tr](http://www.halkbank.com.tr) are given only for information purposes, and may in no event be considered as any offer for purchase or sale.
- Before conducting any deal in reliance to the contents, proposals, and comments that are available at [www.halkbank.com.tr](http://www.halkbank.com.tr), it is suggested to confirm the accuracy of such information.
- Türkiye Halk Bankası A.Ş. does not warrant that the content available at the website, which has been obtained from both third parties and reliable resources, are true, correct, and unchangeable, nor shall be bound by any opinions or remarks that might be obtained from such resources. Readers shall be solely liable for all decisions made by them in reliance to such information, and Türkiye Halk Bankası A.Ş. may in no event be held liable for any deficiencies or inaccuracies regarding such information. Personnel and consultants shall assume no liability for any direct or indirect damages and losses which might be suffered in connection with any content, opinion, and information that are available at the website.
- The Bank maintains its systems and Internet infrastructure at a reliable level, and takes necessary measures for the sake of ensuring security of all information offered at [www.halkbank.com.tr](http://www.halkbank.com.tr). Details entered by customers for product / service applications or for updating their personal details may not be viewed by other Internet users. Access to personal details that are shared by customers with our Bank is limited, including the personnel of Türkiye Halk Bankası A.Ş.
- Any personally identifiable data disclosed by you (e.g. address, email address, phone number, fax number, demographic data, customer number, and etc.) shall be used only for sending notifications about campaign events, notifications, and updates, and shall not be shared with third parties and persons without prior consent except for legal requirements. If you do not wish to receive such announcements from Türkiye Halk Bankası A.Ş., you can unsubscribe from the mailing list by clicking the link “please click if you do not wish to receive personal reminders or e-announcements about campaign events from Halkbank.”
- If Türkiye Halk Bankası A.Ş. works with different firms in order to receive support services, then the Bank shall ensure that these firms comply with the confidentiality standards and conditions of the Bank.



Website visitors shall be considered to have accepted above terms and conditions if they enter [www.halkbank.com.tr](http://www.halkbank.com.tr) or use any data available at the website, and Türkiye Halk Bankası A.Ş. reserves its right to change or update all the terms and conditions available at the legal notice, or all kinds of content, opinion, and information that are available at the website without prior notice.